



Hugh McDonald
SECRETARY OF COMMERCE

Alan McClain
COMMISSIONER,
ARKANSAS INSURANCE
DEPARTMENT

BEFORE THE ARKANSAS INSURANCE COMMISSIONER

NOTICE OF ADMINISTRATIVE HEARING

Sent via certified and U.S. First Class mail, Parcel No. 7021 0350 0001 0368 1575

February 10, 2023

Valerie Crawford
NPN 8317557
25854 N 5th Ave
Phoenix AZ 85085-2804

Dear Ms. Crawford,

You are hereby notified that an administrative hearing has been scheduled pursuant to Ark. Code Ann. § 23-61-303 and other applicable provisions of Arkansas law, before Insurance Commissioner Alan McClain, as Hearing Officer, or his designee, on March 15 2023, at 10:00AM. in the Arkansas Insurance Department ("Department") 2nd Floor Diamond Mine Hearing Room, 1 Commerce Way, Arkansas Commerce Building, Bldg. 4, Little Rock, Arkansas, 72202. The purpose of the hearing is to determine if your license should be suspended or revoked. You have the right to represent yourself or be represented by legal counsel of your own choosing at this proceeding. Additionally, the Commissioner will obtain a competent reporter to record the hearing. You may avail yourself of other privileges, including the Department's assistance to subpoena any needed witnesses or records.

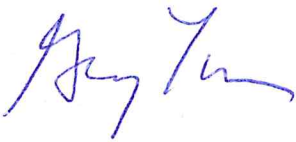
The allegations against you are:

1. You submitted customer policy applications to an insurer without the customer's express consent. Your actions were a violation of Ark. Code Ann. 23-64-512(a)(8): "Using fraudulent, coercive, or dishonest practices or demonstrating incompetence, untrustworthiness, lack of good personal or business reputation, or financial irresponsibility . . ."

2. You failed to respond to a written inquiry from the Commissioner within 30 days, a violation of Ark. Code Ann. § 23-64-512(a)(13).

Your verbal or written notification that you have received this notice of hearing must be received in this office within ten (10) days of your receipt. If your notification is not received by the Department within ten (10) days, any and all expenses incurred by the Department in continuing the hearing or in notification of witnesses, including but not limited to, phone calls, issuance of subpoenas and postage, will be charged to the party or parties requesting such continuance. If you or your attorney determines that a continuance is necessary, you wish to waive your right to a hearing, or you have questions or concerns, please contact me at gray.turner@arkansas.gov.

Sincerely yours,



Gray Allen Turner
Associate Counsel
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Little Rock Arkansas 72202
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